

# 2023 Ticketing FAQs

## HOW DO I PURCHASE A TICKET?

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Please visit our website and click on Buy Tickets. We are requiring all advance ticket sales online. There will be no tickets sold on site.

## CAN I BUY A TICKET WHEN I ARRIVE AT THE FLOWER FIELDS?

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All tickets must be purchased online prior to your arrival. There will be no tickets sold onsite.

## IS MY TICKET GOOD ONLY FOR THE DATE OF PURCHASE OR FOR ANYTIME DURING THE SEASON?

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Your ticket purchase is specific to your selected date and arrival time only.

## WHAT ARE WAYS I CAN SHOW MY ONLINE TICKET?

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Once you arrive at The Flower Fields, please have your ticket in hand. There are two options for presenting your ticket.

**OPTION 1:** Printed Ticket. You will receive an option to print your ticket after check out.

Be sure to bring the printed ticket with you.

**OPTION 2:** Show ticket with QR code on your phone. You will receive an email after purchasing your online ticket that contains the barcode. Be sure to have the email open and ready to have the barcode scanned when you arrive.

## HOW DO I CANCEL OR RESCHEDULE MY RESERVATION DATE AND/OR TIME?

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All sales are final and no refunds will be given. If you wish to reschedule or exchange your ticket, visit the See Tickets' Customer Service portal [here](#). This exchange tool can only be used if you are booking the same number of tickets at the same, or a greater price. At this time, exchanges cannot be used for tickets at a lower price point.

## HOW LONG CAN I STAY AT THE FLOWER FIELDS?

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Once you arrive on your pre-purchased date and time, you are welcome to stay until The Flower Fields closes.

## WHEN ARE THE BEST TIMES TO AVOID CROWDS?

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The best time to avoid a crowd is during the weekdays. Friday, Saturday and Sunday are our highest volume times at The Flower Fields. If you need to come during peak days we suggest arriving before noon to avoid peak attendance.

## WILL I BE ALLOWED TO LEAVE THE FLOWER FIELDS AND COME BACK IN ON THE SAME DAY?

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Re-entry will not be allowed.

## WILL THE WAGON RIDE BE AVAILABLE THIS YEAR? DO I NEED TO MAKE A RESERVATION FOR THE WAGON RIDE?

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The Wagon Ride will be available this year. It can be paid for after your entry at the onsite, Wagon Ride ticket booth. Online tickets for the Wagon Ride are not available at this time.

### **WHAT ACTIVITIES ARE AVAILABLE TO THE PUBLIC AT THE FLOWER FIELDS THIS YEAR? (I.E.: SUNSET WINE TASTING, TEA IN THE GARDEN, ETC.)?**

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Please check our Activity calendar for an updated list of activities for this year.

### **ARE THE FLOWER FIELDS ACCESSIBLE?**

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Please understand that The Flower Fields is a working farm. We are committed to making your experience as accommodating as reasonably possible. Our parking and restroom facilities are accessible and in compliance with the CBC and ADA Standards. However, our farm is situated on a slope overlooking the Pacific Ocean. We have trails and dirt paths on our Farms that our guests may use at their own risk. For this reason, we encourage you to take advantage of our Tractor Wagon Ride as the best means of viewing our property. Should you require assistance or have limited mobility, please check in at the customer service window upon your arrival. We are here to serve you.

### **WHAT IS A SEASON PASS?**

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A Season Pass allows you to visit The Flower Fields as many times as you wish during the 2023 Season. Once purchased, it can be used any date and time during the 2023 Flower Fields Season, no reservations required. Season Passes are sold throughout the season, and are not discounted later in the season.

